

# **CONTRACT FOR THE MOST AMAZING KARAOKE PARTY YOU WILL HAVE IN YOUR ENTIRE LIFE**



**KARAOKE CANADA**

12641615 Canada Inc.

231 rue Darwin

Montreal, QC H3E1C7

## **Which System?**

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See your receipt for the exact items that will be included with your karaoke rental.

## **Cancellation Policy**

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Cancellations made 14 days before the event: full refund less 3% if paid by credit card. Less than 14 days but more than 48 hours: full refund less 10%. Less than 48 hours: the client must pay 100% of the rental cost. If we have not received the full payment 48 hours before the time of the party then the reservation is cancelled.

## **Damage Waiver (optional)**

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Our damage waiver protects you from accidental damage to our equipment. If a piece of equipment is accidentally damaged during a rental we waive our right to charge you for repairs or a replacement. This damage waiver does NOT cover theft and/or disappearance, damage or theft incurred by a third party and damage caused by neglect, abuse, vandalism or misuse. If damaged rental items are not returned, full replacement cost will be charged. The cost of our damage waiver is 10% of the rental cost. This waiver is not insurance and is optional.

## **Payment**

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Full payment is required to reserve a system. Payment must be made by credit card unless agreed upon otherwise. When paying by invoice, if payment has not been by the due date a 15% late payment fee will be added. Interest fees of 5% payable monthly will apply for every subsequent period of 30 days.

## **What you get**

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Delivery and installation of a karaoke system at the address and for the amount of time agreed upon. We will also offer a short training showing you how to work the system and offer a phone number where you can reach us at any time should you need our help.

## **Our Promise**

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We will do our best to help you if you want to use your own television or projector with our system however we cannot guarantee it will function correctly and cannot spend more than 10 minutes helping you.

Our system will work correctly. If something is wrong you can call us and we will help you as much as possible.

Our systems are tested before each delivery to ensure they are in working order

To do our very best to be on location in the delivery window.

### **Your Promise**

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You will be at location of the delivery at the specified time and will be reachable at the phone number you left with us. If you are not there and cannot be reached, we will wait for a maximum of 30 minutes. After 30 minutes we will leave the premise and cancel your reservation. The amount you paid will not be reimbursed however it can be used as credit for a future rental.

If you are not at the location but we can proceed with the installation, we will do so and wait an extra 30minutes for your arrival. After 30 minutes we will leave the premises.

In both cases above, if you would like us to wait for your arrival a fee of \$20 will be due for every period of 30 minutes after the initial wait period and an additional fee of \$75 is due if you would like us to return after we have left the location of your delivery.

If we cannot pick up the system at the agreed upon pickup time, we will wait 30 minutes. If you would like us to wait you will have to pay \$20 for each period of 30 minutes beyond the initial 30 minute wait period. If we must leave and come back you will pay an additional \$75 in addition to a \$0.25/km charge if the location is beyond our delivery radius.

You are responsible for the equipment at all times.

You cannot rent out the system to somebody else unless agreed upon beforehand.

You will bear full responsibility if you decide to move the system and cannot get it functioning correctly afterwards.

If the system is not functioning correctly you must call us immediately. If we learn afterwards that the system did not function correctly we unfortunately cannot offer you a refund.

If you are doing the installation on your own and are unable to get the system working you promise to call us so that we can help you over the phone.

You will return all equipment in working order.

You accept complete responsibility for all the users of the equipment during the time the equipment is being rented by you.

You will exercise care over the rented equipment so as to prevent any loss and or damage to the equipment.

You will notify the Company immediately in the event of any loss or damage to the rented equipment.

You accept complete responsibility for any loss and or damage that is caused to the equipment due to you or your guests' negligence and or improper use of the rented equipment.

You will notify the Company if there is any loss and or damage to the rented equipment due to you or your guests' negligence and or improper use. Not using the rented equipment the way the Company and or the manufacturer's instructions; not using the rented equipment for its intended purpose; allowing the rented equipment out of you or your guests' personal control and possession; and or not protecting the rented equipment from damage or loss all hereby constitute "improper use".

You further agree to pay the cost of replacement or any repairs to the rented equipment up to the retail price of the rented equipment for negligence and or improper use that causes damage or loss to the rented equipment.

You assume all risk or loss, destruction and liability resulting from the use of the rented equipment and hereby acknowledges that the Company will not be held liable for any injury, loss or damage, direct or consequential, that may arise out of the use or the improper use of the rented equipment regardless if used singularly or in connection with any other equipment.